

Community Resource Connections for Aging and Disabilities



- Community Resource Connections for Aging and Disabilities (CRC) creates a coordinated system of information and access for all people seeking long-term support and services, minimizes confusion, enhances individual choices, and supports informed decision making.
- The CRC is North Carolina's implementation of Aging and Disability Resource Center (ADRC) grants from the Administration on Aging (AoA) and the Centers for Medicare & Medicaid Services (CMS).
- North Carolina CRCs take the “no wrong door” approach to services. Consumers encounter seamless access to relevant, needed information about services regardless of how or where they encounter the system.
- A CRC is one of the primary vehicles to modernize long-term care systems, particularly by supporting individuals of all disabilities and incomes to make informed, cost-effective choices regarding the services they may need. This may reduce inappropriate or premature institutionalization.
- The initiative builds on existing community infrastructure and realigns systems and processes for more efficient operations.